LaserSoft
Imaging

Welcome to

MySilverFast

This manual explains how to use the MySilverFast
portal to activate your SilverFast software
and to manage your licenses.

Professional Scanner Software

SilverFast

Brilliant Images with SilverFast

What is MySilverFast?

MySilverFast is our online portal introduced with the release of SilverFast 9 for the administration of your SilverFast software licenses. At MySilverFast you can always download the current version of your SilverFast software, view your invoices and purchase new software and upgrades. SilverFast 9 is not activated using any serial number, but via your MySilverFast account.

Your MySilverFast Account

If you purchase a SilverFast software (version 9 or higher) through our Online Store, we will automatically create a MySilverFast account for you, if no user account has yet been created for the email address used for the purchase. After your order you will receive a confirmation email, which contains a link to MySilverFast that you can use to further set up your account.

Alternatively, you can set up your MySilver-Fast account before purchasing and then use it to buy your software. Therefore, please click on the following link and then choose "Register": my.silverfast.com

If you already have a MySilverFast account at the time of purchase, please use the same email address for the purchase. Then every software you buy will ne automatically assigned to your account.

Your MySilverFast Portal

Please log in to benefit from the advantages of MySilverFast.

Login

Note: The access data you need here is identical to those for your software.

E-Mail

Password

Forgot your password?

Login

Register

Forgot password?

Have you forgotten your MySilverFast password?
Please visit **my.silverfast.com** and click on "Forgot your Password?".

You can access your MySilverFast account online at my.silverfast.com. Log in to your MySilver-Fast account with your access data and you will be taken to your MySilverFast portal:

Your MySilverFast Portal

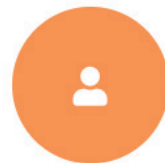The following options are available:

Manage licenses
Here you can manage your SilverFast licenses and add new licenses.

Help Center
Here you will find manuals, documentation and support for SilverFast.

Edit profile
Here you manage your personal data and settings.

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Licenses

In this area you will find an overview of the SilverFast licenses you have acquired. Here you can always download the latest version of your software, purchase new licenses and benefit form price-reduced software up-grades.

Here you will also find entries for demo soft-ware that you have registered for testing.

This page also provides you with some op-tions for managing your software licenses.

Manage licenses

Here you can manage your SilverFast licenses and add new licenses.

Your licenses of MySilverFast

You have already purchased these licenses:

Search ...

Add License

Purchase additional license.

Convert Activation Key.

Convert Promotion Code.

Test our Demo software.

+

SilverFast Ai Studio 9 (Printer-Calibration)

Archive Suite

SilverFast Ai Studio 9

SilverFast

Scanner Model A

License Type: Full Version
Number of Licenses: 1

Download

SilverFast Ai Studio 9

Demo

SilverFast Ai Studio 9

SilverFast

Scanner Model B

License Type: Demo Version
(valid until: 2020-11-11)

Download   Purchase

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Download Software:

Using the Download button you will always get the latest version of the software you have purchased.

Upgrade Software:

Click the Upgrade button to benefit from cost-effective software upgrades, e.g. to upgrade from scanner software SilverFast SE to SilverFast SE Plus with an extended feature range.

You will be forwarded to the SilverFast Online Store.

Activate Demo Software by Purchase:

If you have registered and tested a free of charge demo software, you may use the Purchase button to buy this software.

You will be forwarded to the SilverFast Online Store.

Add new License:

Click the green **+** button button, if you want to purchase another software license. On the next page select the Online Store option and you will be forwarded to make your purchase.

Also if you have received a Promotion Code or an Activation Key, you are on the right page to create your new software license and add it to your account.

Your MySilverFast portal

The following options are available:

Online Store
Buy new software

Activation Key / Promotion Code
Enter your Activation Key or Promotion Code and create license

Download Demo Version
Test our Software

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Help Center

In addition to this PDF file, you will find manuals and videos for using SilverFast as well as our online support In our help area. Select one of the individual tabs:

Manuals:

To get started with SilverFast, we would like to highly recommend our manual SilverFast 9 – First Steps.

Documentation:

Here you will find our FAQ, various SilverFast Videos and other PDF Instructions.

Support:

Our Support Assistant offers solutions to a wide variety of problems. Here you will find free support but also the opportunity to purchase Support Packages and personal 1:1 Online Training courses.

Help Center

Here you will find manuals, documentation and support for SilverFast.

Manuals	Documentation	Support

MySilverFast Manual

Welcome to
MySilverFast

This manual explains how to use the MySilverFast portal to activate your SilverFast software and to manage your licenses.

Help with using the MySilverFast portal

Read in browser — Open
Download — PDF

First Step Guide

SilverFast 9
First Steps

SilverFast 9 – First steps when scanning with SilverFast

Read in browser — Open
Download — PDF

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Profile

In this area you can view and change some personal data.

- Email – Here you can change your email address.
- Password – Set a new password for your *MySilverFast* account.
- Country – The specification of your country is important for future purchases.
- Language – Here you can set the language for your *MySilverFast* account.
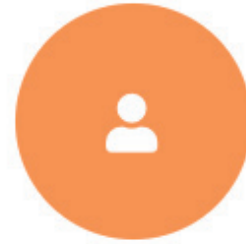
Edit profile

Here you manage your personal data and settings.

Invoices

Here you will find all invoices for your Silver-Fast 9 software products.

In the View Invoice column, click on Show to open the corresponding invoice in your browser. You can also download your invoices as PDF files by clicking Download in the Download Invoice column.

If you have acquired a large number of Silver-Fast licenses, you can limit the invoices displayed using the search field at the top right of the page. For example, enter an invoice number or the date of purchase.

View invoices

Here you will find your invoices.

Your MySilverFast Invoices

Here you can find an overview of your purchases.

Search …

Invoice No.	License	Date	View Invoice	Download invoice
920200001XXX	SilverFast Ai Studio 9	2020-09-05	Show	Download
920200001XXX	SilverFast HDR Studio 9	2020-09-05	Show	Download
920200001XXX	other SilverFast products	2020-10-23	Show	Download

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Contact & Support

Further information about SilverFast as well as help with questions and technical issues can be found here:

Web Addresses:

- MySilverFast Portal – Here you can access your MySilverFast account.

- SilverFast Website – Here you will find a lot of information on our SilverFast products.

Technical Support:

- (+49) (0)431-56009-38 – If you have any questions about your MySilverFast account, you may call our free support hotline.

- SilverFast Support – If you have any questions about handling your SilverFast software or if you have technical difficulties, please contact our SilverFast support team.

LaserSoft Imaging

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Patents: EP 1594301, EP 1744278

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